# Talent Transformation in the Age of Digital Business

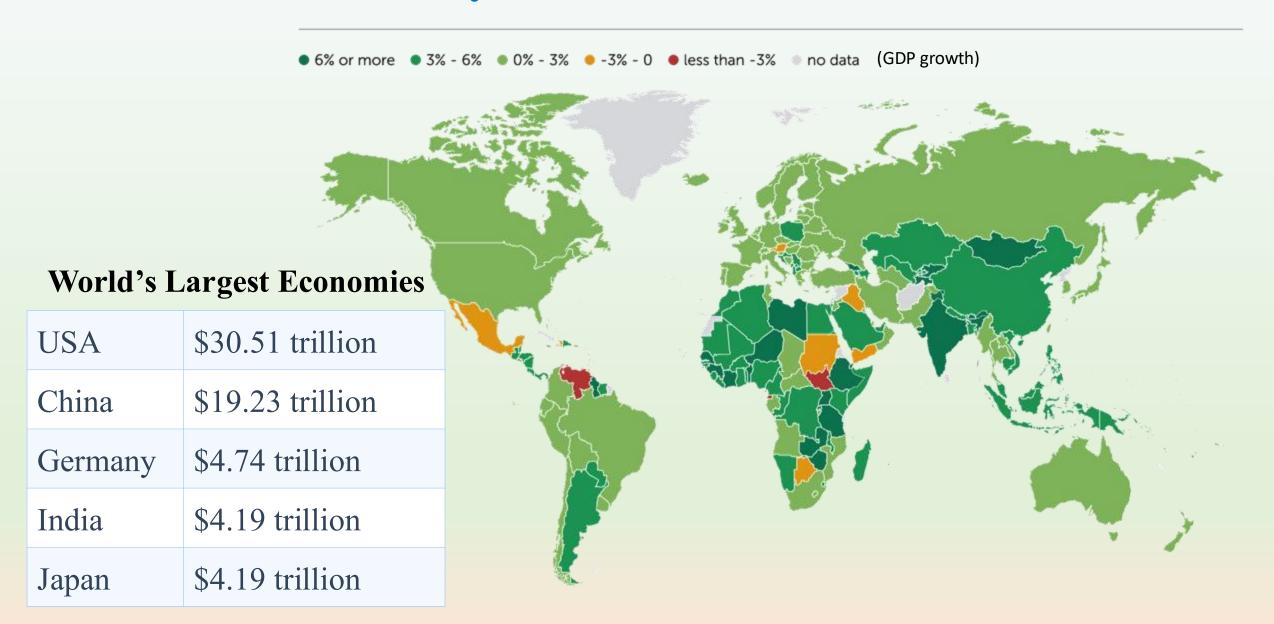




Ву

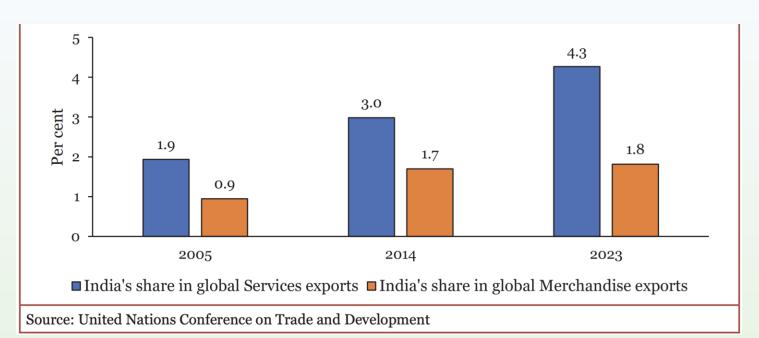
Prof. Manoj Kumar Tiwari Director, IIM Mumbai

# **Economy Trend: Global Vs India**



# Forbes-5 biggest business trends

- Generative AI to transform existing business models and drive innovation.
- Sustainability and circular economies driven by regulations and consumer demand.
- Hyper-automation
- Hyper-personalization and seamless omnichannel service
- Building resilient and economic supply chain

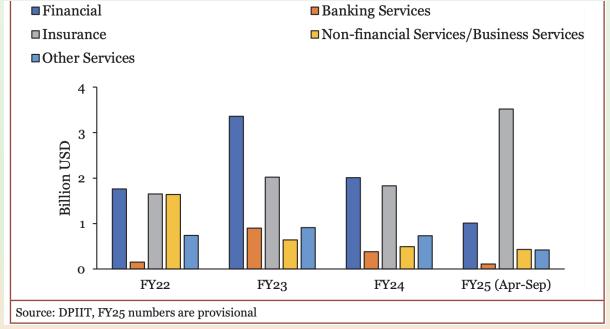


Two significant transformations are reshaping India's services landscape (Economic Survey)

Workforce (and sectors) with advanced digital and technical skills stand to benefit from AI penetration

Digital technologies & AI in manufacturing and service sector

- Finance
- Retail and Commerce
- Telecom
- Transport and Logistics



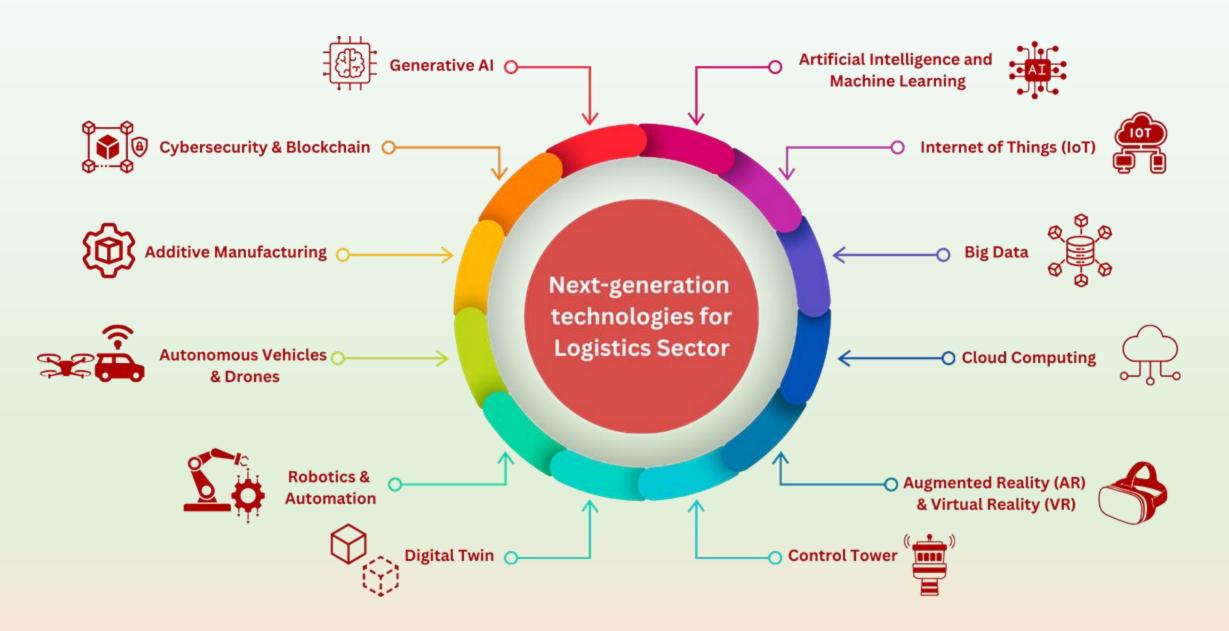
# **Purchasing Managers' Index (PMI)**



PMI is an economic indicator of purchasing managers in the manufacturing and service sectors.

It reflects the overall health of the economy, with a PMI above 50 indicating expansion and below 50 indicating contraction

# **Next Generation Technologies for Logistics Sector**



# **Skillset**

Data Analytics

Machine Learning

**Route Optimization** 

Knowledge Graph

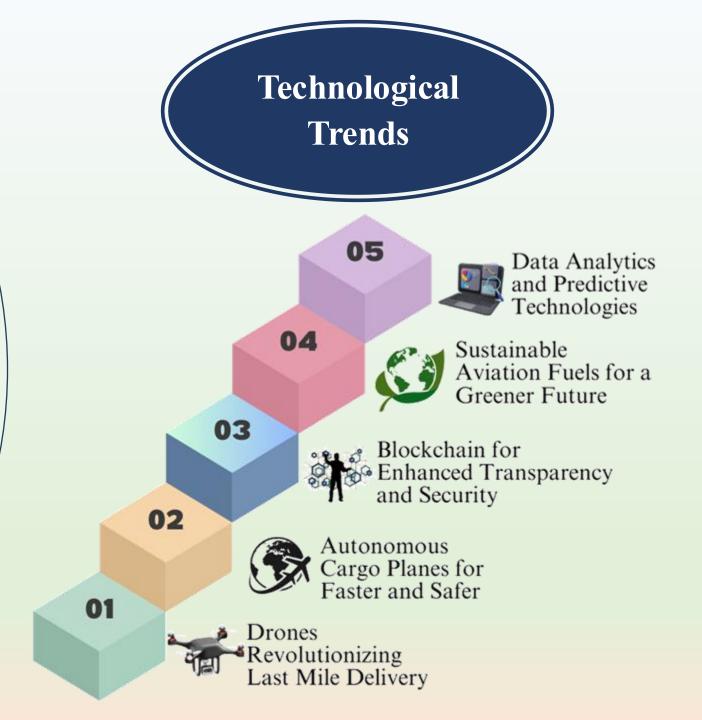
Prediction & Optimization

Simulation

Autoformer

Transformer

LLM



# Career In Operations



# Operations



Supply Chain & Logistics



**Process Automation** 



Inventory management



Sustainability & Green Operations







Operational excellence can



boost profitability by 2550% by optimizing
processes and reducing
waste

Industries Limited





**TATA MOTORS** 

# Operations



### **Supply Chain and Logistics**

Manages the flow of goods, information, and resources from suppliers to customers efficiently.



### **Inventory management**

Controls and optimizes stock levels to meet demand while minimizing costs and shortages



#### **Process automation**

Implements technology to perform repetitive tasks automatically, improving speed and accuracy.



## **Sustainability & Green Operations**

Adopts eco-friendly practices to reduce environmental impact and promote long-term resource efficiency.

# **Senior-Level**

# **Mid-Level**

# **Entry-Level**

**Chief** Operations Officer

Supply chain Manager

Process Improvement specialist

**VP-Operations** 

General manager-**Operations** 

**Business Process Consultant** 

**Logistic Coordinator** 

Global operations head

**Director Supply** chain

Plant Manager

Logistic manager Procurement manager

**Operations** analyst

**Operations** Executive

Supply chain analyst

₹30-60+ (LPA)

₹20-50 (LPA)

₹20-30 (LPA)



#### **TATA MOTORS**

Reduced plant downtime by 20% using IoT sensors for predictive maintenance



Uses **blockchain** to trace food from farm to store in 2.2 seconds, boosting safety and recall speed



### **OptiGuide**

Uses LLMs to handle what-if queries, and support decisions in cloud operations

development Advancec





















Digital Generative twin Al

Block Chain

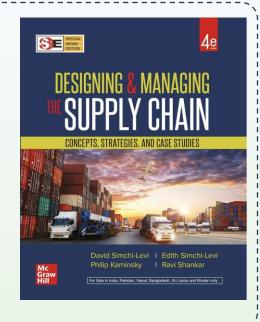
Agentic Al

# Core Foundation

# Tools & Technologies



Strengthen foundational Domain knowledge in Class room



### **Academic Internship**









# **Case Study**







Participate in Online Case Competition related to Operations



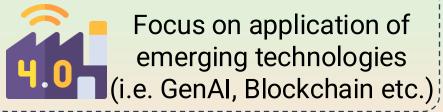
# **Corporate Internship**











Career In Finance & Banking



# **Top-Algo Trading Firms**







India's financial services sector is projected to reach a market size of USD 1.5 trillion by 2025



Morgan Stanley



J.P.Morgan



# Finance & Banking



**Investment Banking** 



**Corporate Finance** 



**Equity Research** 



Algo Trading / Quantitative research



Wealth management

# **Finance & Banking**



## **Investment Banking**

Advises and facilitates large financial transactions like mergers, acquisitions, and IPOs for clients



### **Corporate Finance**

Manages a company's financial resources and decisions to maximize shareholder value and growth



## **Equity Research**

Analyzes and evaluates stocks to guide investment decisions and provide buy, sell, or hold recommendations



Algo Trading/Quantitative research
Uses mathematical models and algorithms to automate
and optimize trading decisions in financial markets



### Wealth Management

Provides personalized financial planning and investment services to grow, protect, and manage clients' wealth

# Career Progression

# Chief Financial Officer

VP-IB

Head of wealth management

₹75+

(LPA)

# Equity research Manager

**IB** Associate

Equity research manager

₹40-50+ (LPA)

Relationship manager

Mid-

Risk Analyst

₹20-40

(LPA)

**Equity Anayst** 

IB Analyst

# Recent advancement



Employs GenAI for personalized wealth management and advanced financial modeling





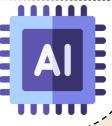
adopting *agentic systems* for autonomous workflow execution (e.g., loan processing)





uses Al-driven mastercard analytics to detect and block fraudulent transactions in real

is building Al-powered payment tools, blockchain, and smart contract platforms



Core foundation



Build a strong theoretical base in **Finance**, **Accounting**, and **Economics** 



Cover essential concepts:

Time value of money, Risk and return, Financial markets, and instruments.

### **Certifications**









Specialization



#### **Corporate Finance**

- Capital budgeting
- Capital structure
- Valuation
- Financial decisionmaking



### **Equity Research**

- Security valuation
- Industry analysis
- Financial statement analysis



### **Investment Banking**

- M&A
- IPOs
- Deal structuring
- Financial modelling



### **Wealth management**

- Portfolio theory
- Asset allocation
- Client management



### Algo Trading/ Quantitative research

- Programming
- Statistics
- Algorithm development
- financial engineering.

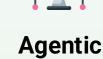






**Emerging applications** 





ΑI

**Block** Generative Chain ΑI

**Applied** Learning Analyze **real-world finance cases** from global institutions









Participate in **finance competitions** 

Work on Finance related projects



Industry Experience **Corporate Internship** 



Capstone projects tailored to chosen specialization, solving real industry challenges from









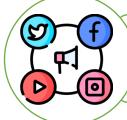


# Career In Marketing

# Marketing



**Strategy Planning** 



Digital Marketing



Brand management



**Sales Alignment** 







India Digital Marketing
market is set to grow from
USD 15.5B in 2024 to USD
49.5B by 2030, at a 21.4%



CAGR by 25-50%





# Marketing



### **Strategy Planning**

Defines organizational goals and actions, aligning resources and priorities to achieve long-term business success and growth.



### **Digital Marketing**

Promotes products or services online using channels like social media, search engines, and email campaigns effectively.



### **Brand Management**

Shapes and maintains brand identity, reputation, and value through consistent messaging, positioning, and customer experiences.



### **Sales Alignment**

Integrates sales goals and processes with marketing strategies to maximize revenue growth and customer satisfaction collaboratively.

# **Senior-Level**

## Mid-Level

# **Entry-Level**

**Chief** Marketing Officer

Marketing Manager

Marketing Executive

VP-Marketing

**Brand Manager** 

Digital Marketing Specialist

Social Media Manager

Global Marketing

General manager-Marketing Digital Marketing Head

Product

Marketing Analyst

SEO/SEM analyst

₹60+ (LPA)

₹30-50 (LPA)

₹20-30L (LPA)

## AR/VR





Augmented Reality
(AR) to let customers
virtually place furniture in
homes

#### GenAl



# Coca Cola

Generative AI (collaboration with OpenAI's DALL-E and GPT) for creative concepts and content generation in <a href="campaigns">campaigns</a> like "Create Real Magic"

# AI/ML



Recommendation engine uses AI to personalize content suggestions, driving 80% of streamed content

Recent advancement









The Indian HR market is projected to reach a market size of USD 266.4 million by 2030 growing at CAGR of 18.3%



# **Human Resources**



**Talent Acquisition** 



Compensation & Benefits



HR Business Partnering



Learning & Development



**Employee Relations** 

# **Human Resources**



### **Talent Acquisition**



### **Compensation & Benefits**

Designs, implements, and manages employee salary structures, incentives, and benefits packages to attract, motivate



### **HR business Partnering**

Collaborates with business leaders to align human resource strategies with organizational goals, driving performance



### **Organizational development**

Implements planned strategies and interventions to improve organizational effectiveness, fostering continuous growth



### **Employee Relations**

Manages workplace relationships, addresses employee concerns, and ensures compliance with labor laws

# Senior-Level Chief People Officer

# **Mid-Level**

# **Entry-Level**

HR Business Partner

HR Executive

Head of HR

L&D Manager

Talent Acquisition Specialist

VP of HR

HR Director

HR Manager

Talent Acquisition Manager HR Operational Executive Employee Relations Associate

Payroll Assistant

₹60+ (LPA)

₹30-50 (LPA)

₹20-30L (LPA)

Al in Recruitment



uses AI to pre-screen candidates, boosting diversity in hiring

Robotic Process Automation (RPA) for HR Operations



BPM (for its global MNC clients) have implemented <u>Robotic Process Automation</u> (RPA) to <u>automate tasks like data</u> <u>synchronization between systems</u>, invoice processing, and mass email management

Cloud-based HRIS(Human resource Information system)



use Workday's cloud HCM
(Human Capital Management)
solutions to manage massive
global workforces

Recent advancement

Career In Information and Analytics



# Information & Analytics



Business Intelligence(BI)



IT Project Management



**Data science** 



Cybersecurity





Business growth (B) = f(data inputs(D))





Deloitte.

India Analytics Industry is projected to reach from USD16 billion by 2025, accounting for 32% of global analytics market

**HCLTech** 

accenture

# Information & Analytics



### **Business Intelligence**

Transforms raw data into actionable insights, supporting strategic decision-making and improving organizational performance



### IT project management

Plans, organizes, and oversees technology projects, ensuring timely delivery, budget adherence, and alignment with business objectives



#### **Data science**

Uses statistical methods, algorithms, and machine learning to extract meaningful patterns and predictions from complex data.



### **Cybersecurity**

Protects computer systems, networks, and data from unauthorized access, cyberattacks, and security breaches, ensuring digital safety

**Senior-Level** 

**Mid-Level** 

**Entry-Level** 

Chief Technology Officer

Head-IT

Marketing/financial/ Risk analyst

Chief Data & analytics officer

IT project Manager

**Business Analyst** 

**VP of Technology** 

Director- Data science Lead Data scientist

Lead IT Project

BI analyst

Data Analyst Data scientist

₹60+ (LPA)

₹30-50 (LPA)

₹20-30L (LPA)



**Deutsche Bank** 



Uses **blockchain** for **secure financial transactions**—reducing
fraud and enhancing the
efficiency of cross-border
payments



Uses **AWS Cloud Computing** for content delivery and data storage.



Uses **AI & ML** for dynamic pricing, demand forecasting, and supply chain optimization

Recent advancement



Top firms in Manufacturing: India & Global

# Indian origin firms





# TATA MOTORS APOLLO TYRES

# Global firms with units in India







Volkswagen





India's manufacturing sector is expected to contribute 13–14% to GDP in 2025, supported by record-high job creation and high foreign demand for manufactured goods.

-(India Briefing, 2025)

Global industrial IoT connections will reach 36.8 billion in 2025, with smart manufacturing accounting for 60% of these connections





By 2025, over 80% of industrial IoT market value will come from software, reaching \$216 billion globally.

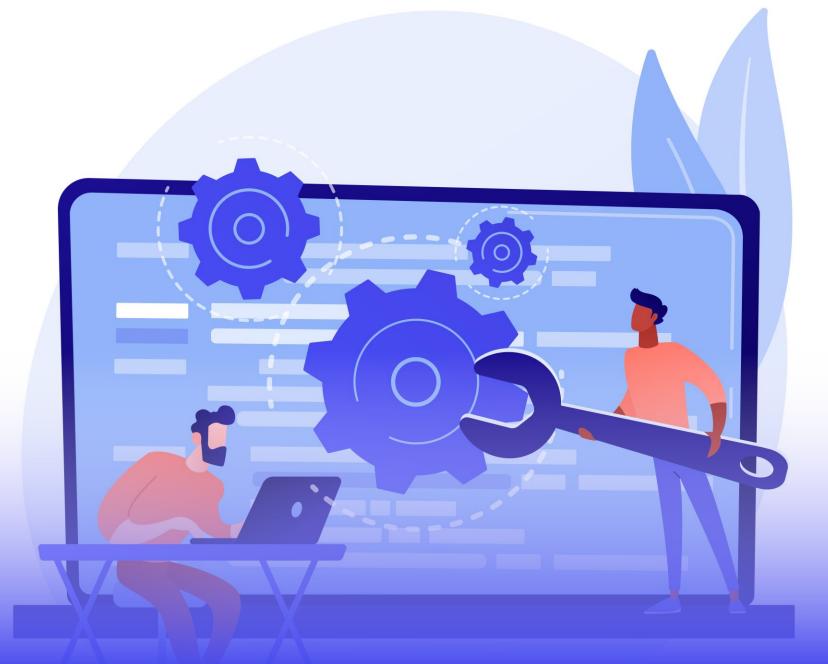
-(Juniper Research, 2025)

India's manufacturing industry is forecast to grow at a CAGR of 4.8% from 2025 to 2030



-(Recruitment Entrepreneur, 2025)

-(Juniper Research, 2025)



Top firms in IT & Services: Indian & Global





IBM cognizant
Deloitte.

accenture



India is a global hub for digital services and outsourcing, with a surge in GCCs providing high-tech business functions for global firms. -(India Briefing, 2025)

5G rollout accelerates IoT adoption, powering smart cities and industry; projected \$48 billion GDP boost by 2025
-(KPMG, 2019)





- As cyber threats rise, businesses are prioritizing security measures.
- Spending on cybersecurity in India is expected to exceed **\$3.5 billion** by 2025 (Source: PwC).

The Indian tech and services market is on track to reach \$350 billion by 2025, adding up to **2 million new jobs**.



-(Nasscom-McKinsey, 2025)



Top firms in Finance: India & Global

# Indian origin firms













**Mahindra FINANCE** 



J.P.Morgan





Morgan Stanley

**Deutsche Bank** 





**BlackRock** 



India's insurance market to grow 11.5% annually, fastest in G20, reaching \$807.9B by 2033, driven by digital, regulatory reforms-Dun & Bradstreet, 2025



As digital adoption surges, banks and fin-techs are investing heavily in **Al-driven fraud detection**, **real-time risk monitoring**, and **automated compliance** 

- PureSoftware, 2025, Dun & Bradstreet, 2025

Wealth management is emerging as a critical pillar, with banks and fin-techs offering investment management, tax advisory, and retirement planning



The Union Budget 2025 raised the FDI limit in insurance to 100%, attracting more foreign capital -(BDO, 2025)



Capco. (2025)



Top firms in Management Consulting: India

### Global firms with units in India

### McKinsey&Company BAIN & COMPANY (4)













The global management consulting market is projected to reach \$1.06 trillion in 2025, with digital transformation and strategy consulting as the fastest-growing segments

Al and advanced digital technologies are core to consulting, enabling predictive analytics, automation, and smarter decision-making for clients





Sustainability and ESG (Environmental, Social, Governance) consulting are rapidly growing, with firms guiding clients on compliance, carbon reduction, and ethical: business practices



India's Leading FMCG Companies & Careers for MBAs

### India's Leading FMCG Companies & Careers for MBAs



HUL leads with ~15.3% market share, followed by ITC (~10.2%), Nestlé (~4.8%), GCPL (~4.9%)

Strong focus on foods, personal care, home care, beverages

Other major players: Dabur, P&G, Varun Beverages, Britannia, Marico

MBA roles include brand management, sales strategy, supply chain, finance, and more



India's Leading Pharmaceutical Companies & Careers for MBAs

### India's Leading Pharmaceutical Companies & Careers for MBAs

















Sun Pharma leads with ~8.2 - 8.5% domestic market share, followed by Cipla (~5.2%), Dr. Reddy's (~4.8%), Lupin (~3.6%)

Other notable players: Aurobindo, Zydus, Torrent, Glenmark, Alkem, Biocon

These firms produce generics, specialty drugs, biosimilars, and vaccines

MBA career paths include brand management, business development, regulatory affairs, sales, supply chain, and more.



**Indian Startups** 

## Fintech

Groww

Founder(s): Lalit Keshre, Harsh Jain, Ishan Bansal, Neeraj Singh

**Pitch:** Investment platform for mutual funds, stocks, and financial education.

■ ZERODHA

**Founder(s):** Nithin Kamath, Nikhil Kamath

**Pitch:** India's largest stock brokerage with a discount model and investor education tools.

1 ARazorpay

**Founder(s):** Harshil Mathur & Shashank Kumar

**Pitch:** Simplifying payment gateway solutions for Indian businesses.

05 slice

Founder(s): Rajan Bajaj

**Pitch:** Fintech offering credit cards and flexible EMI-based purchases for Gen Z users.

03

पे

Founder(s): Sameer Nigam, Rahul Chari & Burzin Engineer

**Pitch:** Enabling seamless UPI-based payments for users and businesses.

06



**Founder(s):** Kunal Shah

**Pitch:** Rewards-based credit card bill payment app with premium member services.

### E-commerce

01



Founder(s): Vidit Aatrey, Sanjeev Barnwal

**Pitch:** Social commerce platform enabling individuals to resell products via WhatsApp.

04



Founder(s): Falguni Nayar

**Pitch:** Omnichannel beauty and wellness retailer with a strong online and offline presence.

1 purplle

Founder(s): Manish Taneja, Rahul Dash

**Pitch:** Beauty and personal care marketplace catering to India's youth and Tier-II cities.

05



**Founder(s):** Abhay Hanjura, Vivek Gupta

**Pitch:** D2C fresh meat and seafood brand with end-to-end supply chain.

03 MYNTYA.com

Founder(s): Mukesh Bansal, Vineet Saxena & Ashutosh Lawania

**Pitch:** Leading fashion and lifestyle e-commerce platform in India.

06 pepperfry

**Founder(s):** Ambareesh Murty, Ashish Shah

**Pitch:** Online furniture and home decor marketplace with large-format studios.

# EnterpriseTech

Commerce Q (1) darwinbox



Founder(s): Venkat Nori

Pitch: E-commerce optimization platform for brands across online marketplaces.

Founder(s): Chaitanya Peddi, Jayant Paleti, Gokul Rajaram

Cloud-based HRMS Pitch: platform workforce for management.

Founder(s): Nandan Reddy, Pranay Agrawal

Pitch: AI-driven analytics platform for enterprise decision intelligence.

Founder(s): Tanmai Gopal

Pitch: Instant GraphQL APIs from your databases for faster app development.

### moglix

Founder(s): Rahul Garg

Pitch: B2B industrial goods marketplace serving procurement and supply chain needs.

### uniphore **MM**

Founder(s): Umesh Sachdev, Ravi Kumar S

Pitch: Conversational AI platform for customer service automation.

## Cleantech

01 ReNew

Founder(s): Sumant Sinha

**Pitch:** Utility-scale solar, wind, and hydroelectric projects.

104 HUSK.

Founder(s): Manoj Sinha

**Pitch:** Biomass-solar microgrids for rural electrification.

02



**Founder(s):** Nelson Vadassery, Sowmya Balendiran, Sailaja Nori, Sayash Suryanarayan

**Pitch:** Seaweed cultivation for biofuels, bioplastics, and agriculture.

Clean Max The Composition of the

Founder(s): Kuldeep Jain

**Pitch:** Commercial rooftop solar energy solutions.

03



**Founder(s):** Akshay Singhal, Karthik Hajela

**Pitch:** Aluminium-air batteries and nanotech for clean energy.

06



**Founder(s):** Aniruddha Sharma, Prateek Bumb

**Pitch:** Carbon capture technology for industrial emissions.

# DeepTech

1 ALTIZ®N

**Founder(s):** Vinay Nathan, Yogesh Kulkarni, and Ranjit Date

**Pitch:** Altizon delivers IoT-driven industrial automation, helping manufacturers optimize production with real-time data insights

ideaForge Create. Inspire

**Founder(s):** Ankit Mehta, Rahul Singh, Vipul Joshi, Ashish Bhat

**Pitch:** Drone technologies for defense and enterprise.

02 pixxe

**Founder(s):** Awais Ahmed, Kshitij Khandelwal

**Pitch:** Hyperspectral imaging satellites for Earth observation.

SIG ((·)) TUPLE

**Founder(s):** Tathagato Rai Dastidar, Rohit Kumar Pandey, and Apurv Anand

**Pitch:** AI-powered medical diagnostics platform using computer vision for medical data interpretation.

AVGARDE Reimagining Wireless

Founder(s): Sanjeev Agarwal

**Pitch:** Advanced radar and wireless defense systems.

06 strand iii

Founder(s): Vijay Chandru

**Pitch:** Genomics and bioinformatics for precision healthcare.

# Agritech

01



Founder(s): Shashank Kumar, Shyam Sundar, Amrendra Singh, Adarsh Srivastava, Abhishek Dokania

**Pitch:** End-to-end agricultural platform for farmers.

04



**Founder(s):** Sathya Raghu Mokkapati, Kaushik Kappagantulu, Saumya, Ayush Sharma

**Pitch:** Greenhouse-in-a-box for small farmers.

Cocus GriTech

**Founder(s):** Shailendra Tiwari, Ananda Verma

**Pitch:** AI-powered farm monitoring and crop advisory.

AğroStar® Helping Farmers Win®

**Founder(s):** Shardul Sheth, Sitanshu Sheth

**Pitch:** Digital marketplace for agriinputs and advisory.

OS COFARM
TOGETHER WE GROW

**Founder(s):** Varun Khurana, Prashant Jain

**Pitch:** Supply chain solution connecting farmers to businesses.

06



Founder(s): Prasanna Rao, Anand Chandra

**Pitch:** Post-harvest storage and finance for farmers.

## Consumer Services

01



12 zepto

103 lousejoy

**Founder(s):** Abhiraj Bhal, Varun Khaitan, Raghav Chandra

**Pitch:** Home services platform including cleaning, beauty, repair.

**Founder(s):** Aadit Palicha and Kaivalya Vohra

**Pitch:** 10-minute grocery deliveries through a network of dark stores

Founder(s): Arun Kumar

**Pitch:** On-demand home services and construction.

Mygate mygate

**Founder(s):** Vijay Arisetty, Abhishek Kumar, Shreyans Daga

**Pitch:** Security and community management for gated societies.

OLA ELECTRIC

Founder(s): Bhavish Aggarwal

**Pitch:** Electric two-wheeler manufacturing and EV charging.

06



Founder(s): Chaitanya Ramalingegowda, Ankit Garg

**Pitch:** D2C mattress and home furniture startup.

# Logistics

MEMILIEL TO

**Founder(s):** : Sahil Barua, Mohit Tandon, Suraj Saharan, Kapil Bharati, Bhavesh Manglani

**Pitch:** Logistics and supply chain services across India.

shadowfax
We Deliver

Founder(s): Abhishek Bansal, Vaibhav Khandelwal

**Pitch:** On-demand hyperlocal and last-mile delivery.

02



**Founder(s):** Rajesh Yabaji, Ramasubramaniam B, Chanakya Hridaya

**Pitch:** Freight trucking and fleet management platform.

elasticrun
Pioneering Access. Transforming Lives.

**Founder(s):** Sandeep Deshmukh, Shitiz Bansal, Saurabh Nigam

**Pitch:** Logistics and procurement for rural kirana stores.

03



Founder(s): Deepak Garg, Gazal Kalra

**Pitch:** Technology-enabled logistics with relay trucking model.

LOADSHARE N E T W O R K S

Founder(s): Raghu Talluri, Pramod Nair, Rakib Ahmed

**Pitch:** Regional logistics network for intercity deliveries.

