

Expression of Interest (EOI)

Expression of Interest (EOI) for laundry services at IIM Mumbai



INDIAN INSTITUTE OF MANAGEMENT MUMBAI

Expression of Interest (EOI)

Laundry Services at IIM Mumbai

Indian Institute of Management Mumbai (IIM Mumbai), under the Ministry of Education, Government of India, invites EOIs from reputed vendors/agencies to provide laundry services for guest house and residents on campus.

Scope of Work

- Collection, washing, drying, and ironing of clothes/linens.
- Vendor to bring and operate own washers, dryers, irons etc.
- Services to be available daily at fixed hours with timely delivery.
- Vendor to maintain cleanliness, hygiene, and quality detergents.

Facilities from IIM Mumbai

- Space/room for laundry will be provided.
- Water and electricity connections will be provided on payment basis, which will be as per actual consumption.

Submission Details

The interested firms/individual(s) may submit the EOI including:

1. Vendor Details
2. Financial details – service rates (per piece).

The same should be sealed and submitted in an envelope marked:

“EOI for Laundry Services at IIM Mumbai”

Indian Institute of Management Mumbai

Vihar Lake Rd, near The Residence Hotel,
Powai, Mumbai,
Maharashtra, 400087.

Terms

- Vendor must display approved rate list.
- Digital and cash payments need to be accepted.
- Any damage/loss of clothes to be compensated.
- Contract for 1 year, extendable by 1 year however Institute reserves the right to terminate the contract at any time without assigning any reason
- IIM Mumbai reserves right to reject any/all EOIs without reason.

Important Dates

Last date of submission: 30.10.2025

Opening of EOI : 05.11.2025

“EOI for Laundry Services at IIM Mumbai”

Vendor Details (to be submitted by the applicant)

1. General Information

- Name of the Firm/Agency/Applicant: _____
- Registered/Permanent Address: _____
- Local Address (if different): _____
- Contact Person (Name, Designation): _____
- Mobile Number / Landline Number: _____
- Email ID: _____
- PAN Number (attach copy): _____
- AADHAR Number: _____

2. Experience & Capability

- Experience in Laundry Services (in years): _____
- Details of similar work in educational institutions/hostels/hotels/guest houses/corporate campuses, if any. (attach list with references/contact numbers):

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- Current/Past Clients with duration of contract: _____
 - Average daily laundry handling capacity (in pieces): _____

3. Quality & Hygiene

- Type of detergents/cleaning agents to be used: _____
- Measures for ensuring hygiene and fabric safety: _____
- Blacklisting/debarment from any Govt./PSU/Institute in last 5 years (Yes/No):

- Any additional information vendor wishes to provide: _____

4. Financial Details Format

Service Rate per Piece (₹, incl. GST)					
Sr No	Particulars	Washing & Drying	Washing, Drying & Ironing	Ironing Only	Other (if any)
1	Bed Sheet				
2	Bed Cover				
3	Pillow Cover				
4	Towel				
5	Bed Cover				
6	Curtain (Small)				
7	Curtain (Big)				
8	Footmat				
9	Napkin				
10	Table Cover				
11	Blanket				
12	Pant				
13	Shirt				
14	Jeans				
15	T-Shirt				
16	Sofa Cover				
17	VIP Double				
18	Salvar				
19	Kurta				
20	Saree				
21	Others				

5. Declaration

I/We hereby declare that the information provided above is true and correct to the best of my/our knowledge. I/We accept the terms and conditions mentioned in the EOI.

Signature of Authorized Person

Name: _____

Designation: _____

Seal/Stamp of Firm/Agency